

LIMITED WARRANTY CERTIFICATE

We appreciate your business and want you to come back. We will service your car thoroughly and professionally in a clean environment. We take pride in the work we do, and we want our customers to drive away completely satisfied. If you have any comments or suggestions, please see the Service Center Manager. We will be happy to hear from you.

WHERE YOU CAN OBTAIN WARRANTY SERVICE

You should first return to or contact your servicing Service Center listed on your invoice.

WHAT YOU MUST DO TO OBTAIN WARRANTY SERVICE

To obtain warranty service you must have this warranty certificate and must retain samples of the product(s) and any repair estimate involved to support the claim. You must bring this certificate, repair estimate, and the sample(s) to the Service Center for evaluation of your claim. If you believe that your motor or any major component of your vehicle has been damaged, you must bring your vehicle to the Service Center for evaluation of the claim.

LIMITED WARRANTY

This warranty is made by the Service Center which performed the services listed on the original invoice. This warranty extends only to the owner of the motor vehicle identified on the original invoice and it applies only during the warranty period stated below.

The Service Center warrants that those services and products will be free from defects in materials and workmanship for either one month or 1,000 miles of use, whichever comes first, measured from the date of service or mileage shown on the original invoice. This warranty is conditioned on the vehicle receiving reasonable and necessary maintenance during this warranty period.

This warranty covers your services, as shown on the original invoice. If the oil filter or fluids fail to perform properly during the warranty period, this Service Center will install a new oil filter and refill any fluids listed on the original invoice. All products meet or exceed manufacturer's requirements for warranty.

EXCLUSIONS

It is our policy not to add brake fluid or power steering fluid. Both of these units are sealed systems, so the fluid levels are only checked at the time of service. If brake or power steering fluids are found to be low, there could be a problem. In such circumstances, you will be advised to visit a repair facility and you agree to hold the Service Center and its employees and subsidiaries harmless from any and all claims related to the same.

This warranty will not apply if you or your representative tampers with or alters manufacturer's original equipment or when any corrective action is taken without prior written approval from the Service Center.

This warranty is provided in lieu of any and all other express or implied warranties at law, such warranties being expressly excluded. The Service Centers and their employees and subsidiaries are not responsible for the loss of time, inconvenience, loss of vehicle use, or any other consequential damages.

ARBITRATION OF DISPUTES

Any and all claims, complaints, disputes or controversies between you and the service center, or its employees or subsidiaries, whether at law or in equity, in any manner relating to the contract or any services provided by the service center or its employees or subsidiaries, shall be arbitrated in accordance with the Indiana uniform arbitration act or such similar arbitration provisions applicable in the jurisdiction where services were originally provided.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, which vary from state to state.